

Welcome to My Matsuura

Do you face these common challenges while operating your Matsuura?

Poor machining accuracy...

The instruction manual alone does not answer your questions...



You have no time to train new operators...

It's time to change the filter or perform preventative maintenance, but you are unsure how to do it...

You have forgotten the operating instructions you learned during machine installation...

Find video tutorials at:

 My Matsuura

What is My Matsuura?

MyMatsuura is a members-only video streaming service for Matsuura owners. This exclusive service provides video tutorials of operation manuals, maintenance procedures, and standard operating procedures to ensure your Matsuura machine performs efficiently. MyMatsuura also includes comprehensive instructional videos on the proper utilization of Matsuura's automation and lights-out manufacturing.

Accessing this private website, you can also discover machine functions that you may not have known existed. You can expect many benefits such as:

- ✓ Resolve machining and maintenance issues
- ✓ Shorten your learning curve after machine installation
- ✓ Find additional training support for new operators
- ✓ Increase your Matsuura's productivity and operational efficiency
- ✓ Reduce the downtime wasted on troubleshooting



Video Content

Application Operating procedures, How to use the Matsuura original function

Need Educational Content for Matsuura Beginners?



- How to semiautomatically call the pallet
- How to use the tool management screen
- How to use the program transfer screen

Want to Run Lights-out Operation?



- How to change the tool pre-check function
- How to use auxiliary / pallet setup buttons
- How to run pallet schedule operations

Troubled by machining accuracy or your machine is out of tolerance?



- How to use the eZ-5
- How to use the high-accuracy control function
- How to use the IPC function

Maintenance Instruction on maintenance and the recovery process for your machine

ATC • APC

- ATC automatic recovery procedure
- APC automatic recovery procedure
- Grease up procedure for APC

Electrical

- Solid state relay replacement procedure
- Cleaning procedure for the filter of electric control box heat exchanger

Spindle

- Oiling procedure for oil-air lubrication unit
- Cleaning procedure of the oil port filter (Oil Cooler)
- Oil cooler air suction port filter cleaning procedure

Coolant

- FP-70 filter replacement procedure
- Coolant pump replacement procedure
- Filter replacement procedure for 20 bar coolant through

55+

Videos available

**New content is added regularly.*

Registration Flow



1

Submit Application

Apply for an account via the invitation email from your sales representative or scan the QR code on the right. After completion, you will receive a confirmation email.

2

User Verification

Matsuura will verify the user and machine information to confirm it matches our customer data. It may take up to 48 hours in certain circumstances.

3

Receive "Password change URL" and "MyMatsuura login URL"

"Password change URL" and "MyMatsuura login URL" will be sent to your e-mail address. Please login to MyMatsuura after changing your password.

